

NASA SEWP VI Ordering Guide

Andworx, LLC | Category C | Updated 27 October 2026

This guide explains how federal customers can request a quote, place an order, and obtain support from Andworx under NASA SEWP VI. Contact the Andworx SEWP Program Office at sewp@andworx.com or 703-241-1252 for assistance.

Contract overview

NASA Solutions for Enterprise-Wide Procurement (SEWP) VI is a multiple-award Government-Wide Acquisition Contract (GWAC) for information technology, communications, and audiovisual (ITC/AV) solutions and services. Andworx, LLC is a Category C contract holder, supporting mission-based ITC/AV services requirements.

Contract holder	Andworx, LLC
SEWP VI contract number	80TECH26D0075
Award category	Category C — Mission-Based ITC/AV Service Solutions
Ordering period	November 1, 2026 – October 31, 2036
Contract ceiling	Value NTE \$20B
CAGE	73K52
UEI	FZ4NTBRD1KG1
Business designation	Small Business
Mailing address	450 W. Broad Street, Suite 421, Falls Church, VA 22046
SEWP webpage	https://andworx.com/contracts/SEWP

Andworx contacts

Jason Cowles, SEWP VI Program Manager
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301-676-3003

Jonathan Hoskote, SEWP VI Deputy Program Manager
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571-344-0100

Sabrina Wine, Contracts Representative
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703-241-1252

Category C scope

Category C supports mission-level services such as application development, data analytics, cloud, cybersecurity, network and database services, IT operations, and related training. Product-only requirements are outside this category. Andworx quotes only offerings available under its awarded contract.

NASA currently identifies order limits of \$2 million in year one and \$10 million in year two, with restrictions lifted starting in year three. Confirm applicable limits and treatment of options against the awarded contract before issuing an order.

Requesting a quote

Use the NASA SEWP Quote Request Tool (QRT) to issue a request to the appropriate Category C contract holders. For assistance developing a requirement or requesting information from Andworx, contact sewp@andworx.com. Direct contact does not replace the ordering agency's applicable competition and fair opportunity requirements.

To help Andworx prepare a responsive quote, provide:

- Agency name and requesting official's name, email, and phone number.
- Statement of work, performance work statement, or statement of objectives; desired outcomes and deliverables.
- Period and place of performance, expected start date, and response deadline.
- Labor requirements, security and clearance requirements, and applicable accessibility requirements.
- Evaluation criteria, proposed order type, and any additional agency terms or instructions.
- SEWP RFQ number, if assigned, and any relevant supporting documents.

The Andworx response will identify the proposed scope, pricing, assumptions, quote validity period, and applicable performance and support terms. Any changes to the requirement should be communicated before order issuance so the quote can be updated as needed.

Fair opportunity

The ordering contracting officer determines and documents the acquisition approach and applicable fair opportunity requirements under FAR 16.505(b). The SEWP QRT supports this process. The issuing procurement office retains its order-selection documentation.

Placing an order

1 Define and solicit the requirement

Confirm Category C scope and applicable order limits, then issue the request using the agency's approved acquisition process.

2 Evaluate and select

Evaluate responses and document the selection under applicable agency and contract requirements.

3 Issue and route the order

The ordering agency issues and funds the order. Route the order and subsequent modifications through the NASA SEWP PMO at sewporders@sewp.nasa.gov. The PMO reviews, processes, and forwards orders to the contract holder.

4 Coordinate performance

Contact the Andworx Program Manager to coordinate kickoff, deliverables, performance milestones, and customer communications in accordance with the issued order.

Order information

Include the order number and dates; Andworx's SEWP contract number, address, and phone; applicable NAICS code and order type; issuing and delivery addresses; contracting officer signature and phone; line items and pricing; total value; and the supporting Andworx quote. Also include the service period,

performance location, invoicing instructions, funding information, and applicable attachments as required by the agency and contract.

The NASA SEWP handling fee is included in quoted prices. Confirm the current fee and its treatment using NASA's ordering information and the awarded contract.

Installation warranty and support

Support requirements depend on the services and any associated products included in the order. The quote and resulting order should identify applicable installation responsibilities, acceptance criteria, support coverage, service levels, and warranty terms. This guide does not create additional warranty coverage or service commitments.

Installation and implementation

Where applicable, the proposed approach will address scheduling, site readiness, customer responsibilities, deployment activities, testing, and acceptance. Coordinate implementation questions with the Andworx Program Manager.

Basic and extended warranties

Any manufacturer, third-party, or Andworx warranty coverage will be identified in the applicable quote or order. Extended coverage is available only when expressly included. Contact the Andworx Program Office for coverage details and assistance initiating a warranty request.

Technical and software support

Contact sewp@andworx.com or 703-241-1252 for assistance with services, software, or associated products provided under the order. Support hours, response targets, escalation procedures, updates, and maintenance responsibilities are governed by the applicable order and support agreement.

Post delivery issues and order resolution

For an incorrect deliverable, performance concern, installation issue, invoice discrepancy, or other order problem, contact the Andworx Program Manager at jason.cowles@andworx.com or 301-676-3003. Please include:

- SEWP contract number, order number, and RFQ number if available.
- Affected deliverable, service, invoice, or product identifier.
- Description of the issue, date identified, operational impact, and supporting documentation.
- Customer point of contact and requested resolution.

The Program Manager will coordinate review with the appropriate delivery, contracts, or support personnel. Escalate unresolved issues to the Andworx Program Manager at jason.cowles@andworx.com or 301-676-3003. Any change affecting scope, price, or performance dates requires action by the authorized contracting parties. Order modifications must also route through the SEWP PMO.

NASA SEWP contacts and resources

NASA SEWP customer assistance: help@sewp.nasa.gov | 301-286-1478

Order submission: sewporders@sewp.nasa.gov

NASA SEWP VI website

<https://www.sewp.nasa.gov/sewpvi/>

Ordering information and current fee

<https://www.sewp.nasa.gov/sewpvi/procurement/ordering-info/>

Category scope

<https://www.sewp.nasa.gov/sewpvi/procurement/scope/>

Quote Request Tool

<https://www.sewp.nasa.gov/sewpvi/dashboard/quote-request-tool/>

Andworx conformed SEWP VI contract:

[Andworx LLC Conformed SEWP VI Contract_80TECH26D0075](#)

The awarded contract, applicable order, and current NASA SEWP requirements govern if they differ from this guide.